

Serial No. 10/728,864  
Docket No. YOR920030319US1

**AMENDMENTS TO THE SPECIFICATION:**

**Please replace the paragraph on page 1, lines 6-10, with the following amended paragraph:**

The following copending Application, assigned to the present assignee, is related to the present Application and is incorporated herein by reference:

U.S. Patent Application No. 40/\_\_\_\_,\_\_\_\_, ~~filed on \_\_\_\_\_~~ 10/728,755, filed on December 18, 2003, to George et al., entitled METHOD AND STRUCTURE TO ANALYZE WEB CLIENT DIALOGS”, having IBM Docket YOR920030318US1.